



# WE'RE HIRING!

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## QUALITY ASSURANCE MANAGER

The Quality Assurance (QA) Manager will oversee the activity of the quality assurance department and staff, developing, implementing, and maintaining a system of quality and reliability testing for the organizations products and/or development processes.

### Responsibilities

- Plan, execute, and oversee inspection and testing of incoming and outgoing product to confirm quality conformance to specifications and quality deliverables
- Analyze and investigate product complaints or reported quality issues to ensure closure in accordance with company guidelines and external regulatory requirements
- Develop or update company complaint and inspection procedures to ensure capture and investigation, as well as proper documentation of complaints
- Monitor risk-management procedures, and maintain and analyze problem logs to identify and report recurring issues to management and product development
- Provide training and support to quality assurance team on systems, policies, procedures, and core processes

Get in touch with SVI-HRD  
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## QUALITY ASSURANCE MANAGER

### Skills

- Knowledge of quality assurance terminology, methods, and tools
- Analytical, problem-solving, and decision-making skills
- Demonstrated knowledge of testing best practices, version control practices and defect management practice
- Understanding of Agile/Scrum methodology and how QA functions within it

### Qualifications

- Candidate must possess at least a Bachelor's/College Degree in Computer Science/Information Technology, Engineering (Computer/Telecommunication) or equivalent.
- Has experience in test automation
- Has experience handling web and mobile applications
- Has at least 5 years of experience as QA practitioner either as a manager or engineer
- Professional certification, such as Six Sigma, Quality Engineer, or Quality Auditor is an advantage
- Candidate must be willing to work in Ortigas, Pasig City.
- Must be willing to be assigned in project sites outside of Metro Manila

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