



Comply with regulations,
increase operational efficiency,
and enhance customer experience

CrossCheck

CrossCheck is the system for verifying the completeness, consistency, and compliance of digital documents.

The idea behind CrossCheck stems from the insight that when related documents are converted to machine readable form, then artificial intelligence techniques through computer programs can establish the completeness, consistency, and compliance of the documents.

When images of the related documents are readily viewable by the people who handle the exceptional cases, then there is no reason why the causes of the exceptions cannot be addressed immediately.



CrossCheck at a glance

- Process to ensure that input transactions for computer processing are timely and accurate
- Employs digitization of paper documents
- Transmission of the digital documents from any location within or outside to the production sites
- Scalable to thousands of transactions per hour
- Implements a Six Sigma process – client choice on the level of accuracy – 97% or 99.95%



The **CrossCheck** process has three objectives

1 *Completeness of documents of documents being submitted for processing*

2 *Consistency of the primary document with the supporting documents*

3 *Compliance of the input transaction with the client's business rules*



CrossCheck harnesses the potential of digital records



Encryption security

Can be secured with ease through encryption and redaction of selected data fields



Automated transfers

Timely transmissions through automated transfers of documents images from many remote locations to multiple production sites



Efficient production sites

Multiple production sites intended for high availability and business continuity



Performance metrics

Tracking the work process and work output measurement to meet daily production



Global accessibility

Secures documents and make them globally accessible and retrievable



AI-supported process

Use of AI to support the knowledge workers involved in the business process



Exception handling

Streamlined process is focused on resolving exceptional cases that occur daily

Use Cases

Accounts payable/billing and accounts receivable

Manage the cash position of your company better with accurate reporting of checks that have been issued and processed, checks that have been issued but still floating and to make sure that all the deposits are diligently reported and credited by the banks as per agreement.

a. *Input documents*

- *Delivery receipts from mobile phone photos (from multiple locations)*
- *Purchase orders (centrally issued or not does not matter)*
- *Master Contract with supplier (for special discounts and terms)*
- *Photos of goods delivered*
- *Quality control test results for deliveries*
- *Knowledge base for handling exceptional cases based on historical data*

b. *Exception handling*

- *Computer system suggests possible options to resolve exception*
- *All relevant documents to resolve issue is in front of knowledge worker*
- *Business process allows for review of the decision on exceptional cases*



Use Cases

Credit card application

Expedite the processing of credit card applications by first verifying that all the required documents have been submitted by the applicant. Inform the applicants if there are inconsistencies across the submitted documents or if there are certain business rules that have not been complied with.

a. *Input documents*

- *Application form*
- *Government IDs*
- *Selfie or Video from mobile phone*
- *Income tax return/payroll salary slip*
- *Billing statement*

b. *Exception handling*

Phone call or SMS for:

- *Completion of missing documents*
- *Rejection of application*
- *Clarification on inconsistent submissions*



Use Cases

Healthcare billing of insurance companies

Identify exceptional claims that need a more thorough review. Mitigate the risk of insurance fraud through the completeness and consistency verification of claimant information and insurance claims.



a. Input documents

- *Patient records*
- *Doctor case file*
- *Knowledge DB for case on hand*
- *Historical bills of a particular doctor*
- *Computer generated draft of bill*

b. Exception handling

- *Case is not usual for this doctor*
- *Bill amount is too high or too low*



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simplified and friction free*